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CCWD

November 6, 2013

Laura J. Roberts
Rapid Response Coordinator
Community Colleges & Workforce Development
255 Capitol Street NE
Salem, OR 97310

Re: Notice of Plant Closing

Dear Laura J. Roberts,

I am writing to inform you that Systems Services of America, Inc.'s (SSA) entire distribution center located at 17600 NE San Rafael St. in Portland, Oregon will be permanently closed and shut down as of February 2, 2014, or within 14 days thereafter.

SSA expects to permanently terminate the employment of 78 employees, whose last day of work will be February 2, 2014, or within 14 days thereafter. Because the shutdown will be permanent, there are no applicable bumping rights for any employees involved. A breakdown of the number of employees in each affected job classification is appended as Attachment A.

Should you require further information or wish to discuss the effect or impact of this decision, please contact Dianne Lax, Associate Services Director, at (480) 927-4253.

Very truly yours,

Steve Manuszak SVP, Associate Services

Systems Services of America, Inc. Attachment A

JOB TITLE	# OF EE'S
CUSTOMER SERVICE REPRESENTATIVE	3
CUSTOMER SERVICE MANAGER	1
WAREHOUSE RECEIVER	5
WAREHOUSE MANAGER	3
RECEIVING LEAD	1
WAREHOUSE ORDER SELECTOR	13
LEAD - SELECTION	2
DISPATCH OPERATOR CLERK	3
JANITOR	2
DELIVERY DRIVER (CLASS A CDL)	37
DRIVER (CLASS A CDL)	2
DELIVERY MANAGER	1
DELIVERY SUPERVISOR	2
DC GENERAL MANAGER	1
INVENTORY ANALYST	1
HUMAN RESOURCES MANAGER	1

TOTAL # OF EE'S